

MARKET NOTICE

Number: 344/2025

Relates to:

- ☐ Equity Market
- ☐ Equity Derivatives Market
- ☒ Commodity Derivatives Market
- ☐ Currency Derivatives Market
- ☐ Interest Rate Derivatives Market
- ☐ Bond Market
- ☐ Bond ETP Market

Date: 07 October 2025

SUBJECT: NUTRON CLIENT ACCOUNT MANAGEMENT – VIEW CLIENT CODE WINDOW

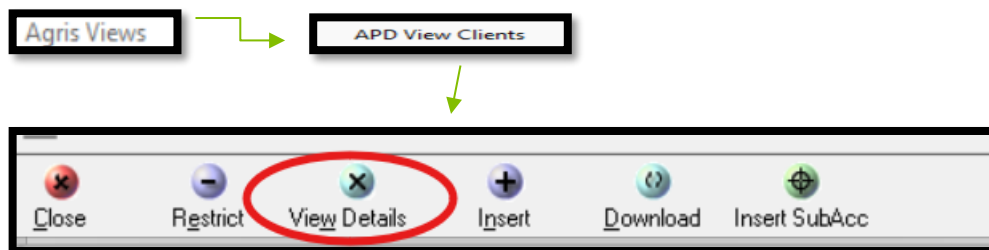
Name and Surname: Anelisa Matutu

Designation: Head – Commodity Derivatives Market

Dear Client

Participants have reported that upon accessing the **View Clients** window on Nutron, the status of the client code subsequently updates to unverified. The JSE would like to clarify that selecting the **OK** button on the **View Details** window after accessing **View Clients**, triggers the 102 – Create Client Message. This message communicates potential edits to the system and, as a result, automatically un- verifies the client code, regardless of whether any changes were made.

To avoid unintentionally un-verifying client codes, participants are advised to select the Cancel button if no edits are intended.



Enter a Client

JSE Trading Contact Details Banking

Client

Individual ☐

Staff Account * NO

Beneficial Interest Account * NO

Client Code

Client Name *

Additional Name

Date of Birth

C.C. Registration Number *

Passport Number

Date Entered

Date Validated

Trading

Member *

VAT Registration *

Income Tax Number *

Country * South Africa - [ZA]

Discretionary Managed * NO

GPAY Account

OK Cancel

Should you have any queries regarding this Market Notice, please e-mail: CustomerSupport@jse.co.za

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